

GENERAL TERMS AND CONDITIONS

XYZ STUDIOS

Zamenhofstraat 150 unit 10

1022 AG AMSTERDAM

These General Terms and Conditions apply to the use of the following locations:

- Studio A – Zamenhofstraat 150, unit 10, 1022 AG Amsterdam
- Studio B – Zamenhofstraat 112, unit 9, 1022 AG Amsterdam

1. Rental period and reservation

1.1 A rental period consists of the number of hours reserved by the renter. The rental period starts and ends at the agreed times. Setup, breakdown and any makeup or styling are included within the rented time.

1.2 A minimum rental period of 4 hours applies to photo and video shoots. For events, the location can only be rented on the basis of a full day.

1.3 Use of the studio beyond the agreed rental period will be considered overtime. Overtime is charged per hour, whereby a started hour counts as a full hour.

1.4 Reservations can be made via the booking form on the website or by email. A booking is only final after written confirmation (by email) from XYZ STUDIOS.

1.5 By making a reservation, the renter agrees to these General Terms and Conditions.

2. Rental agreement and included facilities

2.1 The renter is fully responsible for all persons and/or animals present in the studio or on the premises of XYZ STUDIOS during the rental period.

2.2 The rental price for photo shoots includes:

- use of the rented studio and fixed facilities;
- unlimited coffee and tea (up to a maximum of 12 persons);
- use of the make-up area, lounge area, workspace, toilets and changing facilities.

2.3 The rental price does not include, among other things: additional cleaning, damage repair, waste disposal other than regular waste, catering, technical support, security or other services, unless agreed otherwise in writing.

2.4 The max capacity for photo/video shoots is 15 people for Studio A and 25 people for Studio B.

3. Cancellation and rescheduling

3.1 Cancellations must be submitted exclusively by email to info@xyzstudios.nl.

3.2 In the event of cancellation of a photo/video shoot, the following conditions apply:

- up to 10 days before the start: 50% of the rental fee
- within 7 days before the start: 75% of the rental fee
- within 48 hours before the start or in case of a no-show: 100% of the rental fee

3.3 In the event of cancellation or rescheduling of an event within 4 weeks prior to the start, 100% of the rental fee will be charged.

3.4 One rescheduling of a booking is possible free of charge, subject to consultation, within 4 weeks of the original shoot date. If the rescheduled booking is cancelled, this courtesy arrangement lapses and the cancellation fees of the original booking date will apply.

4. Payment

4.1 Unless otherwise agreed, payment must be made no later than 5 days prior to the start of the rental period.

4.2 For events, a 100% advance payment of the rental fee applies.

4.3 Additional costs, including overtime, damage and cleaning, will be invoiced after the booking or settled immediately.

5. Liability, damage and insurance

5.1 The renter is liable for damage to, loss of or theft of all spaces, equipment and materials made available.

5.2 The renter declares to be in possession of a valid third-party liability insurance. Damage will be compensated based on replacement value, regardless of insurance coverage.

5.3 XYZ STUDIOS is not liable for indirect damage, consequential damage, loss of turnover or missed assignments.

5.4 Damage or loss must be reported immediately. In the event of theft, a police report will be filed.

5.5 The renter is responsible for all guests (human and animal) present at the location during the rental period.

5.6 Use of the renter's own equipment and electrical installations is entirely at the renter's own risk. Overloading power supplies is not permitted. Any resulting damage or malfunction will be fully charged to the renter.

5.7 XYZ STUDIOS is not liable for personal injury unless caused by intent or gross negligence on the part of XYZ STUDIOS.

5.8 Items left behind will be stored for a maximum of 7 days. XYZ STUDIOS is not liable for loss, theft or damage of left-behind items.

6. Use of the space

6.1 Drilling, screwing or applying other permanent fixings is not permitted.

6.2 In case of soiling of the cyclorama / infinity wall (limbo), a fee of €50 excl. VAT will be charged for repainting. Damage to floors or walls will be charged in full.

6.3 The use of smoke, candles, confetti, liquids or hazardous substances is only permitted with prior written consent from XYZ STUDIOS.

6.4 The location may only be used for the purpose agreed upon in the quotation or booking confirmation. Any deviation requires prior written approval from XYZ STUDIOS.

6.5 Opening the location to the public is only permitted if agreed upon in writing in advance. The renter is responsible for compliance with all applicable laws and regulations regarding public access, safety and permits.

7. Waste and cleaning

7.1 Regular waste resulting from normal use (such as food leftovers, napkins, coffee cups and small consumer packaging) may be disposed of in the available waste bins.

7.2 Large waste, packaging materials, deposit items and waste from external suppliers or own catering must be removed by the renter.

7.3 If the studio is not left in a clean and orderly condition, XYZ STUDIOS reserves the right to charge additional cleaning costs.

8. Floor management and house rules

8.1 The owner of XYZ STUDIOS or a representative has the right to be present at the location during the rental period.

8.2 The lessor reserves the right to briefly show the space to prospective clients during bookings, always in consultation and with minimal disturbance to the current renter.

8.3 Nuisance to neighbours or the surrounding area is not permitted. Sound equipment must be used at an acceptable volume (maximum 70 decibels).

8.4 Failure to comply with the house rules may result in immediate termination of the rental without refund.

9. Fire safety and emergency facilities

Escape routes, emergency exits and fire safety facilities must remain accessible at all times. Blocking or modifying these is not permitted.

10. Privacy

XYZ STUDIOS handles personal data with care and confidentiality. Data is used solely for communication and invoicing purposes and will never be shared with third parties.

Appendix A – House Rules XYZ STUDIOS

These house rules form an integral part of the General Terms and Conditions of XYZ STUDIOS. By renting and entering the studio, the renter agrees to the following house rules.

1. Responsibility and liability

The renter is responsible for all persons who gain access to the studio through or on behalf of the renter and is liable for damage to, loss of or theft from the studio, the building and all equipment and materials provided.

The renter is responsible for obtaining any permits or approvals required for the use of the location and the nature of the activity.

2. Damage and reporting obligation

Damage, defects or missing items must be reported immediately to the studio manager. Failure to report damage may result in full costs being charged afterwards.

3. Moving objects and equipment

Sliding objects, set pieces or equipment is not permitted. All items must be lifted to prevent damage to floors and the cyclorama.

4. Use of the cyclorama

- Street shoes are not permitted on the cyclorama.
- Blue overshoes or socks must be worn.
- Shoes with wet or dirty soles are not allowed on the white shooting area.
- Walking on the curve of the cyclorama wall is not permitted due to its vulnerability.

5. Cleanliness and handover

After use, the studio must be left clean and tidy, including:

- sweeping the floor;
- placing used dishes and cutlery in the dishwasher;
- disposing of waste according to the agreed arrangements.

Additional cleaning costs may be charged if the studio is not left in proper condition.

6. Prohibited substances

The use of alcohol, drugs and smoking is not permitted in the studio.

7. Walls and fixings

The white walls may not be dirtied with hands, feet or other means. Attaching, mounting or fixing objects, decor or equipment to the walls is not permitted to prevent permanent damage.

8. Careful use

The studio, equipment and facilities must be handled with care and responsibility. In case of doubt about usage, always consult the studio manager first.

9. Non-compliance

Failure to comply with these house rules entitles XYZ STUDIOS to immediately terminate the rental without refund. Any damage or additional costs will be fully charged to the renter.

XYZ STUDIOS
+31 20 210 1365
info@xyzstudios.nl

Effective date: 1 January 2026